Learning Services

Increasing User Adoption - vLearning

Virtual Classroom Training (vLearning): All the benefits of OpenText instructor-led training, with the convenience of on-line delivery.

The Challenge

Training your employees is a proactive step to increase productivity and to ensure the successful implementation, adoption and management of your software investment in a timely manner.

Our vLearning (virtual classroom learning) solution is designed to allow administrators, end users and managers to attend training from their location, without the worry and expense of travel, while still gaining the benefits of attending an instructor-led training session complete with hands-on labs.

The Solution

OpenText Learning Services offers interactive online training which combines the benefits of an instructor-led class with the convenience and flexibility of online delivery. Our vLearning sessions allow you to interact with the instructor while they utilize various tools for presentations and demonstrations. Classes are attended from the convenience of your own office or home. This interactive virtual classroom allows you to ask questions as you see tasks and functions demonstrated, and receive immediate feedback. Many of our classes provide participants with their own lab environment to perform hands-on exercises.

Our solution utilizes an instructor-led training session incorporating live demos, questions and answers, photographic and illustrated imagery, animations, and virtual labs for performing hands on exercises. These vLearning courses maximize the benefits and maintain the quality of OpenText training, while eliminating the hassle and expense of travel.

The Benefits

The benefits to virtual classroom training are many:

- Flexibility – training takes place wherever you are, and with classes offered in different time zones you can choose which session best meets your scheduling needs.

- Convenience – OpenText does all the work; all you have to do is sign up and log in.

- Support – vLearning sessions are still instructor-led, allowing interaction with a live instructor as well as with peers in the same class.

- Budget – no additional travel time or expenses, especially when you only need a few employees to attend training.

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- Quality - vLearning sessions maintain the value of OpenText training by utilizing the same content as classroom delivered courses with our proven successful Open Text instructors.

- Quantity - without the additional time and expense of travel, employees are able to take the additional training sessions they require.

OpenText vLearning

OpenText vLearning utilizes web-based technology to bring the classroom to you. During the course students will be shown demonstrations of the functions being taught, review materials provided to them, quizzed on the information, and assigned one of our classroom lab computers for hands-on experience and exercises. All that is required from the student is a high-speed internet connection, a telephone and their on-line attendance.

How to Begin

For more information about vLearning please contact:
Training@OpenText.com (North America)
Training_Europe@OpenText.com (EMEA)
Apactraining@OpenText.com (Asia-Pacific)

www.opentext.com/training

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